Aviation - Level 1

06 Sep 2027 (Hammersmith)

Study Mode: Part-Time / Location: Hammersmith

This course runs from September to January and offers the perfect foundation for those looking to start or switch to a career in the aviation industry. Upon completion, you'll have the opportunity to progress to our Cabin Crew course, which begins in February.

Our Level 1 Introductory Course covers key areas of the aviation industry, including airline operations, teamwork, and preparing for employment. You'll develop the essential knowledge and confidence needed to launch your career in this exciting field.

You'll also train in our immersive replica facilities - including a mock travel agency, airline check-in and security areas, and our very own Hammersmith Airlines training cabin. These hands-on experiences will help you build practical skills in passenger assistance, customer service, and understanding the responsibilities involved in delivering exceptional service.

ENTRY REQUIREMENTS

We recommend that you have:

- Four GCSEs at grade 2 or above, including English and maths

  or
- Functional Skills English Entry 3 - Reading, Writing, Speaking and Listening (a certificate must confirm all four have been achieved)
- Functional Skills Numeracy/Maths Entry 3

You will also need beginners level IT skills

We will check that the course is right for you at enrolment.

ASSESSMENT METHOD

Your assessments are designed to match what you've learned. All your work will be marked by your tutors, giving you a chance to show off your skills in real-world situations.

You'll build a portfolio of your coursework, showcasing your progress throughout the course. Plus, you'll get hands-on experience through practical assignments and receive feedback from your tutors. Some mandatory units may be assessed by external exams.

PROGRESSION OPPORTUNITIES

After completing this course, you'll be well-prepared for further study in the travel and aviation industry, such as a study programme at Level 2.

STUDY METHODS

Topics covered can include:

- An Introduction to Aviation
- Ground Handling Operations
- Customer Service Excellence
- Check-In Procedures
- Health, safety and security procedures in the aviation industry
- Passenger Assistance, including those with Special Needs
- Aircraft Security Procedures
- Communication Skills
- Practical Skills Development, including:
  - Hands-on training in the mock aircraft cabin and check-in area
  - Role-playing scenarios to practice customer service and safety procedures
  - Real-time feedback and assessments from instructors