

## London Borough of Ealing

### Emergency out of hour's information

For the police, fire service or medical emergencies, call 999.

### Adult or child safety

#### Emergency Duty Team

Responds to out of hours' referrals where intervention from the council is required to protect a vulnerable child or adult, and where it would not be safe, appropriate or lawful to delay that intervention to the next working day.

**Telephone** -020 8825 8000

**E-mail** - [sscallcentre@ealing.gov.uk](mailto:sscallcentre@ealing.gov.uk)

**Website** - [www.ealing.gov.uk](http://www.ealing.gov.uk)

[https://www.ealing.gov.uk/info/201023/children\\_and\\_families\\_social\\_care/169/child\\_protection\\_and\\_safeguarding/5](https://www.ealing.gov.uk/info/201023/children_and_families_social_care/169/child_protection_and_safeguarding/5)

<http://www.directory.ealing.gov.uk/kb5/ealing/directory/service.page?id=z4aG7l8Yqe>  
[o](#)

### Mental Health Advice or Support

**If you need urgent mental health advice or support**, you can contact

West London NHS Trust's 24/7 Helpline.

You can call this number to get help or advice in a crisis from trained mental health advisors and clinicians, 24 hours a day, 7 days a week, 365 days a year.

- Tel: 0800 328 4444
- Visit : <https://westlondon.nhs.uk/services/help-in-a-crisis/>

**You can also call [Speak CAMHS](#) for support** if you're worried about your mental health and:

- You're a child or young person
- You live in Ealing, Hammersmith and Fulham, or Hounslow.

Parents and carers can also call the helpline if they're concerned about your mental health.

Call [0800 328 4444](tel:08003284444) and choose Option 2 for [CAMHS](#).

The helpline is open:

- Monday to Friday from 8am to 11pm
- Weekends and Bank holidays from midday to 8pm

Outside these hours, crisis calls will be passed

to an out of hours CAMHS professional. If they're not available to talk straight away, you can arrange a call back.

### **Domestic abuse**

Ealing social services can be contacted on **020 8825 8000**.

[https://www.ealing.gov.uk/info/201085/domestic\\_violence\\_and\\_abuse/723/domestic\\_abuse\\_what\\_help\\_can\\_i\\_access/1](https://www.ealing.gov.uk/info/201085/domestic_violence_and_abuse/723/domestic_abuse_what_help_can_i_access/1)

### **Housing options and homelessness**

Emergency housing assistance outside office hours

For emergency out-of-hours housing assistance from the council, please call 020 8825 5000.

[https://www.ealing.gov.uk/info/201086/housing\\_and\\_council\\_tax/378/homelessness/5](https://www.ealing.gov.uk/info/201086/housing_and_council_tax/378/homelessness/5)

**DePaul** – Homeless have no place to stay

<https://uk.depaulcharity.org/get-help/>

Emergency accommodation, medication, counselling and housing advice in London  
020 7939 11220

Work in conjunction with:

**Alone in London**

<https://uk.depaulcharity.org/london-get-help/#Housing%20advice>

A services for young people age 16-25 who are at risk of homelessness

Tel:- 020 728 4224

**New Horizons Youth Centres**

16-24 Homelessness Support/ Access to emergency facilities.

<https://nhyouthcentre.org.uk/get-help>

020 7388 5560 or email: [info@nhyyouthcentre.org.uk](mailto:info@nhyyouthcentre.org.uk)